

Christmas Offer – Park Lane Terms and Conditions

1. Eligibility

- 1.1. This Christmas Offer is open to customers who place an order between **1st November and 20th December**.
- 1.2. To qualify for this offer, the total value of the order must be **£5,000 or more** (including VAT).
- 1.3. The offer is only available for orders placed through our approved channels.
- 1.4. This offer is available only to residents within the NN, MK and LE16 postcode.

2. Offer Details

- 2.1. The Christmas Offer entitles qualifying customers £500 off their order and a £100 Amazon voucher.
- 2.2. This offer is limited to one redemption per customer, regardless of the number of orders placed.
- 2.3. The offer cannot be combined with any other promotions, discounts, or special offers unless explicitly stated.

3. Order Criteria

- 3.1. The order must meet or exceed a total value of **£5,000**.
- 3.2. If any part of the order is cancelled or returned, and the total order value falls below £5,000, the offer will be voided, and any benefits received must be returned or reimbursed.

4. Offer Redemption

- 4.1. Qualifying customers will £500 off their order and £100 Amazon voucher by e-gift or via post depending on what you opt for.
- 4.2. If the offer includes a physical gift or service, delivery or service dates will be arranged once the order is confirmed.
- 4.3. £100 Amazon voucher will be given once survey payment has been made.

5. Non-Transferable and No Cash Value

- 5.1. This offer is non-transferable and cannot be redeemed for cash or any other alternatives.
- 5.2. The offer is only valid for the original qualifying purchase and cannot be applied retroactively or to future orders.

6. Modifications and Termination

- 6.1. We reserve the right to modify, suspend, or terminate this offer at any time, without prior notice, if circumstances beyond our control make it necessary to do so.
- 6.2. Any changes to the terms will be effective immediately upon posting on our website.

7. General Conditions

- 7.1. By participating in this offer, customers agree to these Terms and Conditions.
- 7.2. We reserve the right to disqualify any order that we reasonably believe violates the

spirit of the offer.

7.3. Our decision on all matters relating to the Christmas Offer is final, and no correspondence will be entered into.

8. Limitation of Liability

8.1. We are not responsible for any delays, errors, or issues related to the availability or fulfillment of this offer, including technical problems or other unforeseen circumstances.

8.2. By participating, customers release Park Lane Windows Ltd from any liability regarding the offer or any aspect of the qualifying purchase.