#### **Christmas Offer - Park Lane Terms and Conditions**

## 1. Eligibility

- 1.1. This Christmas Offer is open to customers who place an order between **1st November and 20th December**.
- 1.2. To qualify for this offer, the total value of the order must be **£5,000 or more** (including VAT) on **uPVC products only** for the £500 off. All orders over £5,000 will receive a £100 Amazon Voucher.
- 1.3. The offer is only available for orders placed through our approved channels.
- 1.4. This offer is available only to residents within the NN, MK and LE16 postcode.

#### 2. Offer Details

- 2.1. The Christmas Offer entitles qualifying customers £500 off their order uPVC order and a £100 Amazon voucher.
- 2.2 £100 Amazon voucher will be given on all orders over £5,000
- 2.2. This offer is limited to one redemption per customer, regardless of the number of orders placed.
- 2.3. The offer cannot be combined with any other promotions, discounts, or special offers unless explicitly stated.

#### 3. Order Criteria

- 3.1. The order must meet or exceed a total value of £5,000.
- 3.2. If any part of the order is cancelled or returned, and the total order value falls below £5,000, the offer will be voided, and any benefits received must be returned or reimbursed.

## 4. Offer Redemption

- 4.1. Qualifying customers will £500 off their order and £100 Amazon voucher by e-gift or via post depending on what you opt for.
- 4.2. If the offer includes a physical gift or service, delivery or service dates will be arranged once the order is confirmed.
- 4.3. £100 Amazon voucher will be given once survey payment has been made.

### 5. Non-Transferable and No Cash Value

- 5.1. This offer is non-transferable and cannot be redeemed for cash or any other alternatives.
- 5.2. The offer is only valid for the original qualifying purchase and cannot be applied retroactively or to future orders.

## 6. Modifications and Termination

- 6.1. We reserve the right to modify, suspend, or terminate this offer at any time, without prior notice, if circumstances beyond our control make it necessary to do so.
- 6.2. Any changes to the terms will be effective immediately upon posting on our website.

### 7. General Conditions

- 7.1. By participating in this offer, customers agree to these Terms and Conditions.
- 7.2. We reserve the right to disqualify any order that we reasonably believe violates the spirit of the offer.
- 7.3. Our decision on all matters relating to the Christmas Offer is final, and no correspondence will be entered into.

# 8. Limitation of Liability

- 8.1. We are not responsible for any delays, errors, or issues related to the availability or fulfillment of this offer, including technical problems or other unforeseen circumstances.
- 8.2. By participating, customers release Park Lane Windows Ltd from any liability regarding the offer or any aspect of the qualifying purchase.